

FALLS FESTIVAL

WORKERS APPLICATION INFORMATION

Falls Festival Byron Bay is looking for highly motivated and enthusiastic people aged 18 years and over. Applicants must have a passion for working as part of a team in a dynamic, outdoor, festival environment. We are looking for applicants with an interest in music and the event industry, who have a passion for the environment and have something special to contribute to a unique Australian event.

The Falls Music and Arts Festival is committed to a policy of equal opportunity and treats all personal information provided with the strictest of confidence.

Contract Descriptions

TITLE Event Worker (BYRON BAY)

CONTRACT ASSIGNMENT Assist with the operations of Falls Festival 2018

SUPERVISOR Staff Manager

TITLE PostFest Site Crew (BYRON BAY)

CONTRACT ASSIGNMENT Assist with the pack down and clean-up of Falls Festival 2018

SUPERVISOR Site Crew

Availability

Event Worker:

You must be available for the duration of Falls Festival 2018, arriving on site no later than 4pm on Friday 28th December 2018. You need to remain available through to 5pm on Thursday 3rd January 2019. Workers need to be available for morning, afternoon, evening and night shifts at various times throughout the Festival. As a worker your services will be required a *minimum* of 18 hours over the duration of the festival.

PostFest Crew:

You must be available between 7.30am – 5.30pm from Thursday 3rd through to Friday 11th January 2019.

Selection Criteria

To be successful in registering your interest, workers will need to have:

- Excellent communication skills
- Good time management skills
- High level of commitment
- Passion for and knowledge of the Australian music industry
- Flexibility and patience
- Ability to work as part of a team
- Ability to work under pressure
- Reliability with a mature work ethic
- Ability to commit to time and duties required for each contract assignment
- Workers must be at least 18 years of age at the time of the festival

Remuneration

In 2018, Falls Festival Byron Bay is partnering with Certica® who will facilitate all contractors and their contract assignments. Certica is a certified contractor administration company who specialises in end to end contractor engagements.

If you are successful in registering your interest and you elect to accept a contract assignment, your contract will be held directly with Certica®, who will ensure you are covered with the correct insurances and that your contractor obligations such as tax, super are managed.

You can register with Certica® with an ABN or TFN, it's a simple process and which can be completed online or completed over the phone.

Contract rates vary by contract assignment and will be included in your welcome pack. Falls Festival Byron Bay invoice contractors in line industry standards. Payments are processed within 30 days of the end of the event.

Accommodation

Free camping space provided. BYO tent and camping equipment. Please note the staff and volunteer camping grounds are separate from the main patron festival campground. You will only be permitted to camp in your designated area. No vehicles are allowed in the staff and volunteer camping grounds, parking will be provided nearby.

Transport

Workers are required to make their own way to the festival site by 4pm on the 28th December 2018. Carpooling is encouraged.

Insurance Cover

Workers undertaking activities approved by Certica® and Falls Festival Byron Bay are covered under the Certica's Group Insurance Policy.

It is a requirement that everybody working at Falls Festival Byron Bay as a sole trader or under a Company or ABN, have their own Public Liability Insurance. Certica® offer a hassle free and affordable option for each contractor for their PLI. Certica® can provide this to you at a reasonable cost of 0.8% per payment. For example, if you are invoiced \$1000, \$8 will cover your Public Liability Insurance. If you hold an existing policy, you will be required to provide your Certificate of Currency during your registration with Certica®.

Worker Benefits

Workers who contract for 18 hours will be eligible for:

- Agreed Contractor Rates Payment
- Access to the arena and entertainment (when not working your shift)
- Free camping within the Staff & Volunteer Campgrounds
- Free car parking
- Access to staff facilities
- Meals provided when working your shift (5-hour shifts+ only)
- Attend the Staff and Volunteer Welcome BBQ and PostFest celebrations
- Valuable work experience at one of Australia's premier music events

Key Positions

Workers will be selected to fill various contract assignments throughout Falls Festival 2018. Depending on the contract assignment the worker is considered for, the key tasks and criteria will be as follows (but not limited to):

Gates & Wristbanding

Tasks:

Working on one of the five festival entries, positions will involve checking patrons have a valid tickets and acceptable proof of ID. Managing volunteers who are working on ticket exchange for wristbands. Patron assistance, working with security and other service providers

Criteria:

Previous event experience required

Must be mature and reliable with good communication skills

Must have the ability to work in a demanding and team environment

Assignments include:

Gate Coordinator

Gate Assistant

Wristband Leader

Volunteer & Workers Team

Tasks:

- Assist with sign-on and job allocations
- Assist with keeping HQ clean and tidy
- Assist with briefing on role requirements
- Assist with meal and refreshment deliveries

Criteria:

- People management experience
- Must be mature and reliable with good communication skills
- Must have the ability to work in a demanding and team environment

Assignments include:

- Volunteer Coordinator
- Volunteer Coordinator Assistant
- Volunteer Team Leaders
- Welfare Officer

Buses & Transport

Tasks:

- Sell Bus Ticket
- Provide bus information to patrons and direct them to the bus stop for their trip
- Provide information about the facilities and event information

Criteria:

- Must be friendly and approachable while able to work in an efficient and timely manner
- Must be prepared to work outdoors for their shift
- Retail experience

Assignments include:

- Bus Ticket Booth Coordinator
- Bus Ticket/Wristband Seller & Exchange
- Crowd Control & Information Attendant

Traffic & Car Parking

Tasks:

- Manage traffic control and flow of cars
- Direct and position cars into their campsites

Criteria:

- Must be quick and agile and have a high level of physical ability
- Must have good time management skills and ability to work under pressure

Positions include:

- Parking Coordinator

Parking Marshal
Traffic Controller

PostFest Crew

Tasks:

Assist with pack-up of temporary structures on Festival site

Assist with completion of trade related jobs

Assist with site clean-up

Criteria:

Work experience, skills or qualifications in a trade or design fields are looked upon favourably – please note this when registering your interest

Must be mature and reliable and have high level of physical ability

Must live locally, within 1-hour drive of the Festival site

Vehicle Processing

Tasks:

Greet and welcome patrons, check all passengers have valid tickets

Distribute waste and recycling information, encourage them to declare all Festival prohibited items, Manage traffic control and flow of cars

Criteria:

Must have the ability to work in a demanding and team environment

Must be friendly and approachable while able to work in an efficient and timely manner

Cloak Room & Information Booth

Tasks:

Assist patrons with information enquiries

Manage cloaking of items

Manage Lost and Found

Oversee Volunteers

Criteria:

People management experience

Must have the ability to work in a demanding and team environment

Must be friendly and approachable while able to work in an efficient and timely manner

Ability to learn and retain information quickly