

FALLS FESTIVAL

VOLUNTEER APPLICATION INFORMATION

Falls Festival is looking for highly motivated and enthusiastic people aged 18 years and over. Applicants must have a passion for working as part of a team in a dynamic, outdoor, festival environment. We are looking for applicants with an interest in music or event management, have a passion for the environment and have something special to contribute to a unique Australian event. The Falls Music and Arts Festival is committed to a policy of equal opportunity in employment and treats all personal information provided with the strictest of confidence.

Volunteer Position Descriptions

TITLE PreFest Volunteer (BYRON BAY)

ROLE Assist with the set-up and build of Falls Festival 2018

SUPERVISOR Site Crew

TITLE Event Volunteer (BYRON BAY)

ROLE Assist with the operations of Falls Festival 2018

SUPERVISOR Volunteer Coordinator

TITLE PostFest Volunteer (BYRON BAY)

ROLE Assist with the pack down and clean-up of Falls Festival 2018

SUPERVISOR Site Crew

Availability

PreFest Volunteer:

Volunteers applying for this position must be able to complete 2 full day shifts (approx. 18 hours) between Monday 10th and Friday 28th December 2018. Volunteers **MUST LIVE LOCALLY** and be within a 1-hour drive from North Byron Parklands as accommodation is not provided during PreFest.

Event Volunteer:

Volunteers applying for this position must be available for the duration of Falls Festival 2018 – on site no later than 4pm on Friday 28th December 2018 through to the 3rd January 2019 inclusive. Volunteers must be available for morning, afternoon, evening and night shifts at various times throughout the Festival. As a volunteer you will be required to work your rostered shifts (approx. 18 hours) over the duration of the festival.

PostFest Volunteer:

Volunteers applying for this position must be able to complete 2 full day shifts (approx. 18 hours) between Thursday 3rd and Friday 11th January 2019. Volunteers **MUST LIVE LOCALLY** and be within a 1-hour drive from North Byron Parklands as accommodation is not provided during PostFest. PostFest Volunteers will receive a ticket to the 2019 event, not the 2018 event.

Selection Criteria

To be successful volunteers must have:

- Excellent communication skills
- Good time management skills
- High level of commitment
- Passion for and knowledge of the Australian music industry
- Flexibility and patience
- Ability to work as a member of a team
- Ability to work under pressure
- Reliability with a mature work ethic
- Volunteers must be at least 18 years of age at the time of the festival

Accommodation

Free camping space provided. BYO tent and camping equipment. Please note the staff and volunteer camping grounds are separate from the main patron festival campground. You will only be permitted to camp in your designated area. No vehicles are allowed in the staff and volunteer camping grounds, please plan your camping set up accordingly.

Campervans are allowed however you will be required to camp in the main patron festival campground and purchase a relevant vehicle pass to access that area.

Transport

Volunteers are required to make their own way to the festival site by 3pm on the 28th December 2018. Carpooling is encouraged.

Insurance Cover

Volunteers undertaking activities approved by Falls Festival are covered under the festival's personal accident insurance policy.

Volunteer Benefits

Volunteers who complete 18 hours are entitled to:

- Access to the arena and entertainment (when not volunteering)

- Free camping within the Staff & Volunteer Campgrounds
- Free car parking
- Access to volunteer facilities
- Meals provided when working longer than a 5 hour shift
- Attend the Staff and Volunteer Welcome BBQ and PostFest celebrations
- Valuable work experience at one of Australia's premier music events
- Certificate of appreciation

Key Roles

Volunteers will be selected to fill various roles throughout Falls Festival 2018. Depending on the role the volunteer is considered for, the key tasks and criteria will be as follows (but not limited to):

Gates & Wristbanding

Tasks:

Check patrons have a valid ticket, acceptable proof of ID and exchange for a wristband
Fit and place wristband on to patron

Criteria:

Must be mature and reliable with good communication skills
Must have the ability to work in a demanding and team environment

Festival Checkpoints

Tasks:

Working on one of the five Festival Entrances volunteers will be responsible for checking that patrons are wearing wristbands and not allowing any alcohol beverages to be brought into the Festival area

Criteria:

Energetic and outgoing
Must be able to encourage the crowd to move quickly through the checkpoints
Must have a good eye and be confident to stop patrons for security searches

Buses & Transport

Tasks:

Man the different bus stops
Provide bus information to patrons and direct them to the ticket booth to purchase tickets
Provide information about the facilities

Criteria:

Must be friendly and approachable while able to work in an efficient and timely manner
Must be prepared to work outdoors for their shift

Traffic & Car Parking

Tasks:

Manage traffic control and flow of cars
Direct and position cars into their campsites

Criteria:

Must be quick and agile and have a high level of physical ability
Must have good time management skills and ability to work under pressure

Green Team

Tasks:

Hand out extra recycling and rubbish bags to patrons in the campgrounds and encourage them to clean up their campsites
Assist with general tasks such as emptying bins, collecting bins and sorting recycling

Criteria:

Must be open and environmentally minded and able to encourage and motivate people
Must be able to work as a team member
*Please note some Information Booth shifts will be overnight.

Information Booths

Tasks:

Provide patrons with event information Conduct market research surveys with patrons
Assist Info Booth staff with management of Lost & Found items

Criteria:

Must be willing to gain accurate knowledge of the festival programme, venue details, location of amenities, festival band line-up and emergency procedures
Must be approachable and able to deal with high levels of communication

PreFest & PostFest Crew

Tasks:

Assist with construction of temporary structures on Festival site
Assist with completion of trade related jobs
Assist with décor and dressing room set-up

Criteria:

Work experience, skills or qualifications in a trade or design fields are looked upon favourably – please note this within your application form
Must be mature and reliable and have high level of physical ability
Must live locally, within 1-hour drive of the Festival site

Vehicle Processing

Tasks:

Greet and welcome patrons, check all passengers have valid tickets
Distribute waste and recycling information, encourage them to declare all Festival prohibited items
Manage traffic control and flow of cars

Criteria:

Must have the ability to work in a demanding and team environment
Must be friendly and approachable while able to work in an efficient and timely manner

The Grove (Arts Centre)

Tasks:

Encourage patrons to be involved in creative arts activities
Assist with maintaining a clean kitchen and back of house area
Assist management with all aspects in regard to operating The Grove

Criteria:

Must be a creative thinker and able to encourage and motivate people
Must have good communication and people management skills

Media

Tasks:

Assist PR team with Media Centre coordination
Chaperone Media and Artist between stages
Keep Media Centre clean and tidy
Run errands as required

Criteria:

Must be professional, punctual, and friendly
Must have good communication and people management skills
Experience or study in PR, Communications or Media looked upon favourably – please note this within your application form

Riders

Tasks:

Assist with stocktake and allocation of riders
Assist with maintaining a clean back of house area

Criteria:

Must be good with detail and taking direction
Must be able to lift heavy items

Décor

Tasks:

Assist with the decoration around the festival site including the back of house area and artist dressing rooms

Assist with setting-up and re-setting dressing rooms

Criteria:

Must be a creative thinker but able to take direction

Must be able ok with heights and able to lift heavy items